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HEALTHCARE INDUSTRY

SAGE ERP MAS 90

CUSTOMER TESTIMONIAL



Serving 20 counties throughout Eastern Tennessee, SCHAS, Inc. is a non-profit organization providing in-home care and assisted living to seniors and people with disabilities.

www.schas.org

TENNESSEE SOFTWARE SOLUTIONS

At TSS, our team members genuinely care about your success and vision for the future. We are CPAs, we are certified technology and software specialists, we are consultants, we are business owners, and most importantly, we are your neighbors.

MAS ERP MAS 90, Sage ERP MAS 500, Sage CRM, and Sage Peachtree.

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SENIOR CITIZENS HOME ASSISTANCE SERVICE

Senior Citizens Home Assistance Service Inc. ([SCHAS](#)) is a non-profit organization providing in-home care and assisted living to seniors and people with disabilities. Headquartered in Knoxville, SCHAS serves about 20 counties throughout Eastern Tennessee and has grown to more than 300 employees since it was established in 1970.

CHALLENGE

Steady growth was putting a strain on back-office administrative staff. Ada Shannon with SCHAS says, "We were using an old time and billing system that was custom-built for us. But the developer went out of business and we no longer had support." SCHAS was using [Sage ERP MAS 90](#) for payroll processing and financial reporting. But Ada says, "Unfortunately, our old system wouldn't integrate with MAS 90 so we had to manually re-key time and expense data in order to process payroll and run financials ... which was taking anywhere from a full day to a day-and-a-half."

SOLUTION

To tackle this growing problem, SCHAS turned to its long-time MAS 90 provider and technology partner, [Tennessee Software Solutions](#) (TSS). "As a trusted advisor, we sought the advice of TSS to help guide us in the right direction," Ada said. "They helped us evaluate various time and billing options until we found the best fit." But TSS didn't stop there. "Once the new system was up and running, TSS developed an integration to Sage MAS 90 which has totally eliminated duplicate data entry and is saving us a tremendous amount of time and money."

RESULTS

Today, the data entered by caregivers in the time and billing software is transferred directly into MAS 90. Ada estimates that the integration is saving about 10 to 12 man hours per week in payroll processing time. She adds, "Prior to implementing the new system and integration, we considered hiring additional staff. But we don't have to now that we're so much more efficient."

During the integration project, TSS also created a custom report that tracks and displays details of employee vacation and sick pay hours. Ada says, "In the past, we had to calculate the balance manually which took anywhere from 10 minutes to a half-hour for each inquiry. With over 300 employees, that time starts to add up. But now it's a simple push of a button using the custom report that TSS built."

Ada reports, "More than just support our MAS 90 software, TSS looks at the whole picture and proactively helps us improve our business. They consistently go above and beyond our expectations."

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